

MRS Case Study

MDS Project Management Solution



MDS Pharma Services extends 15 years of technical leadership in early clinical research.

■ Challenge

Migrate ClinQuick (R) to a new platform to ensure MDS Pharma Services maintained its ability to deliver high quality Phase I services on time.

■ Why MRS?

MRS had a proven track record with MDS Pharma Services in delivering a highly professional, personal commitment to managing highly complex projects.

■ Solution

The migration allowed for system enhancements that improved performance and usability and maintained the firm's high level of client service.

■ Highlights

MRS completed the next generation system \$400,000 under budget and on time.

HELPING DETERMINE DRUG SAFETY

Every day, thousands of people volunteer to take part in clinical research trials, which are the basis by which medical researchers and pharmaceutical companies develop new and improved therapies for human diseases. Following approval by the FDA, a Phase I trial of advanced drug development begins. This phase usually involves testing the drug in normal adults, followed by adults with the disease targeted by the drug, to determine the safety of the drug at various doses.

MDS Pharma Services is a leading global contract research organization that provides drug discovery and development services (from Phase I through the later stages of drug discovery and development) to pharmaceutical and biotech companies around the world. MDS Pharma Services utilizes a proprietary electronic system called ClinQuick(R) for Phase I study set-up, data capture, project tracking and personnel credential management.

“MRS managed the migration of our system to a new Oracle platform and delivered an exceptional level of personal commitment to the project’s success.”

Tracie Chapek, IT Director for Early Stage Development, MDS Pharma Services

EXTENDING A 15-YEAR LEADERSHIP POSITION IN PHASE 1

To meet the growing client demand for early clinical research services while maintaining its leadership position in Phase I, MDS Pharma Services initiated a project to develop its next generation Phase I Study Management System. The application and database migration project initially began with another project manager. However, approximately 12 months into the 20-month project, MRS was selected to take over the project and to meet very tight completion timelines.

The goal of the migration to a supportable Oracle platform was to allow for system enhancements that included a more user-friendly interface, improved menu navigation and a more robust data platform. “Our past experience is really why we choose MRS, and why I would choose MRS again,” says Tracie Chapek, IT Director for Early Stage Development, MDS Pharma Services. “We chose a partner who was as committed as we were to ensuring our Phase I Study Management System was completed on time and that we maintained our reputation as an on-time Contract Research Organization (CRO).”

The project involved six international sites in terms of the user community and coordination and management of numerous external vendors, including a leading offshore development company.

“Meeting the project deadlines took a tremendous amount of coordination,” explains Gregg Truscott, Project Manager, MRS. “I believe in addition to meeting the necessary project management steps, we did it in such a way as to demonstrate superior leadership and extremely strong capabilities in problem solving.”

“I never felt like I was working with another third party during the process. It was more like a partnership, with MRS wanting to drive the success of this project as much as we did. I would definitely choose MRS again. 100%.”

Tracie Chapek, IT Director for Early Stage Development, MDS Pharma Services.

For more information:

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